



**ROLLER ARTISTIC SKATING WORLD CHAMPIONSHIPS**  
**28 SEPTEMBER | 8 OCTOBER**

# NOVARA 2016 - ACCOMMODATION

The Accommodation Guide is designed to provide information to Teams interested in accommodation during the Roller Artistic Skating World Championships Novara2016.

It is strongly recommended to carefully read the policies and procedures included herein, in order to ensure the timely submission and processing of the requests.

The Accommodation Department has selected a number of hotels located in Novara city and near by that will host the World Championships.

**The dedicated transportation service will only be provided to/from Novara 2016 Official Hotels included in this guide.**

The transportation service include to/from Airport and to/from Competition Venue

Please refer to the end of the Accommodation Guide for the terms and conditions of hotel reservations.

# NOVARA 2016 – Accommodation Assistance Info

Dear National Federation,

We have selected for you a range of hotels nearby the Competition Venue, chosen according to their features suitable to host a Roller skating team.

We encourage you to send us your accommodation needs and we will send you a tailor-made offer (number of participants, dates of arrival and departure, type of treatment, any special requests for common spaces such as parking areas, meeting rooms, spaces for technical assistance and any other needs your team may require).

We can offer you our support and assistance not only for the Accommodation needs but also for:

- Assistance on VISA issues;
- Assistance at the airport upon your team's arrival;
- Assistance in case of any problems with the clearance of goods;

## **International Airports Milano Malpensa and Linate**

Milano Malpensa airport is very close to Novara at only about 30kms distance and Linate is 50kms distance. The main international airport Milano Malpensa is serviced by over 80 airlines and is conveniently connected with the biggest hubs in Europe, North and South America, Asia and Africa.

For the federations choosing to reserve their accommodations with NOVARA2016 Event Services, there will be a transportation service linking the main airport with the official hotels. Also, a welcome desk at the airport to facilitate you in all your movements in exiting the airport.

## **Transportation service**

During and throughout the entire duration of the event, and only to the federations that reserve the official hotels through NOVARA2016 Event services, there will be available a bus service for transportation to/from hotels to competition venue.

**Competition Venue:** Palalgor , Novara - Piazzale dello Sport Olimpico, 2

**Event Tickets:** Information regarding the purchase will be available shortly.

**Team Accreditation:** Information on the procedure will also be available shortly.

Do not hesitate to send your requests to the following contacts:

**Novara2016 Event Services Department:**

E-mail: [novara2016@thekeygroup.eu](mailto:novara2016@thekeygroup.eu)

We look forward to providing you with all your team's needs!

# TEAM ACCOMMODATION GUIDE



*The structures published in this guide represent the Official Novara2016 Hotels*

# NOVARA 2016

**Hotel La Cupola** - Corso Milano 43/A, NOVARA

Hotel La Cupola is a building of the early 20th century, set 500 meters from the Novara Est exit of the A4 Motorway. It offers free parking, and a 24-hour front desk. The hotel has a total of 35 rooms.

The rustic rooms feature exposed wood beams on the ceilings and functional wooden furniture. Each room is equipped with TV, air conditioning, and a private bathroom with shower.

La Cupola is a 15-minute walk km from the city Centre, and 20 km from Milan Malpensa Airport

The manager also owns a restaurant in the same building. It serves local and national dishes, including pizza baked in a wood-burning stove.

**Distance from Competition Venue: 1.4kms**

**Category:\*\*\***

**Price per person per night in BB**

BB: SGL SUPPLEMENT: €13,00 TWIN/DOUBLE: €56,00PP TRIPLE: €44,00PP QUAD: €41,00PP

**TRANSPORTATION SERVICES INCLUDED**

**City Tax of €1,00 per person per night paid locally**

**Hotel Services:**

Bar, WIFI available in all areas (subject to charges)  
Free Parking

**In Room Services:**

Hairdryer, Free Toiletries, Telephone,  
Flat Screen Tv, Safe, Non-Smoking  
rooms, Paid WIFI



**Hotel Oleggio Malpensa** - Via Verbano, 19, OLEGGIO

Hotel Oleggio Malpensa is a 20 minute drive from Milan Malpensa Airport. Guest rooms come with satellite TV, air conditioning, and Wi-Fi access. Parking is free. The hotel has a total of 41 rooms. Internet terminals and a printer are available at the front desk. The bar and a restaurant are open every day. Transportation services are available to Malpensa, other local airports, and Fiera Milano exhibition center. This service costs extra.

**Distance from Competition Venue: 17.6kms**

**Category:\*\*\***

Price per person per night in BB

BB: DUS SUPPLEMENT: €28,00 TWIN/DOUBLE: €41,00PP TRIPLE: €38,00PP

**Price per person per night in HB**

HB: DUS SUPPLEMENT: €27,00 TWIN/DOUBLE: €57,00PP TRIPLE: €53,00PP

**TRANSPORTATION SERVICES INCLUDED**

**Hotel Services:**

Restaurant, Bar, Free private parking is available on site

**In Room Services:**

Hairdryer, Shower, Free toiletries,  
Telephone, satellite channels, FREE WIFI

# NOVARA 2016

## **Aer Hotel Malpensa** -Via Per Gallarante, 35, OLEGGIO

Oleggio's Aer Hotel Malpensa has functional rooms with free Wi-Fi and air conditioning. The property provides a free scheduled shuttle to/from Milan Malpensa Airport, 9.7 km away. Parking is provided free of charge. The hotel has a total of 36 rooms. The Aer Hotel is just over 1.6 km from Oleggio Train Station. About a half mile from the premises, you can catch a bus for Novara and Milan. All rooms have satellite TV and air conditioning. Each room has a private bathroom with a shower.

**Distance from competition venue: 18.5kms**

**Category:\*\*\***

**Price per person per night in BB**

BB: SGL SUPPLEMENT: €25,00 TWIN/DOUBLE: €38,00PP TRIPLE: €38,00PP

## **TRANSPORTATION SERVICES INCLUDED**

### **Hotel Services:**

Restaurant, Bar, Snack Bar  
Public Parking 7 euro per day

### **In Room Services:**

Toiletries, Telephone, Flat Screen Tv  
FREE WIFI, Satellite channels, Cable channels,  
Telephone, Minibar



## **Hotel Italia** - Via Generale Paolo Solaroli, 8/10 NOVARA

The main features of the Hotel Italia Novara are that it is located in the city center, is located 30 minutes from Malpensa Airport, Milan can be reached in only 35 minutes by train and is within the proximity of the Fiera Milano Rho. Added feature of the hotel are the elegant furnishings that create an ideal base for any stay. Hotel Italia has 62 cozy and comfortable rooms; the hotel also features meeting rooms that are ideal for hosting any business meeting.

Ideal for those who want to stay in Milan with the certainty of staying in a quiet environment, away from the busy city. Modern technical instruments make up a complete equipment for meetings, seminars, workshops and training courses. The hotel also offers a popular restaurant.

**Distance from competition venue: 3.7kms**

**Category:\*\*\*\***

**Price per person per night in BB**

BB:DUS SUPPLEMENT:€56,00 TWIN/DOUBLE: €88,00PP TRIPLE: €69,00PP

**Price per person per night in HB**

HB:DUS SUPPLEMENT: €56,00 TWIN/DOUBLE: €110,00PP TRIPLE: €91,00PP

## **TRANSPORTATION SERVICES INCLUDED - City Tax of €1,00 per person per night paid locally**

### **Hotel Services:**

Restaurant, Bar, private parking is available on site

### **In Room Services:**

Hairdryer, Bath or Shower, Free  
toiletries, Room Service  
Telephone, satellite channels, FREE WIFI



# NOVARA 2016

## **Hotel La Bussola** - Via Boggiani, 54, NOVARA

The elegant Hotel La Bussola is located in a green area of Novara. It can be easily reached from the A4 Turin-Milan highway, just 30 minutes from Malpensa airport. The hotel has a total of 96 rooms. Take advantage of free Wi-Fi connection in your room, complete with satellite TV and all modern amenities. The restaurant at La Bussola is renowned for its innovative cuisine, prepared by a professional team of young, dynamic chefs. Sample regional specialties, made using only the highest quality, seasonal ingredients. The restaurant is divided into 2 large halls, suitable for business dinners and special occasions. La Bussola Hotel is located next to a popular shopping center, just a 5-minute drive from the center. It has easy access to public transportation, with a bus stop just 101 m away, providing quick access to the university, the conservatory and Coccia Theatre.

**Distance from competition venue: 4.6kms**

**Category:\*\*\*\***

### **Price per person per night in BB**

BB: SGL SUPPLEMENT: €21,00 TWIN/DOUBLE: €50,00PP TRIPLE/QUAD: €44,00PP

### **Price per person per night in HB**

HB:SGL SUPPLEMENT: € 21,00 TWIN/DOUBLE: €63,00PP TRIPLE/QUAD: €56,00PP

**TRANSPORTATION SERVICES INCLUDED - City Tax of €1,00 per person per night paid locally**

#### **Hotel Services:**

Restaurant, Bar, Snack Bar  
Free Parking available onsite

#### **In Room Services:**

Toiletries, Telephone, Flat Screen Tv  
FREE WIFI, Satellite channels, Cable channels, Minibar



## **Hotel Villa delle Rose** - Via Gallarante 136, OLEGGIO

Villa Delle Rose is set in Oleggio, a 15-minute drive from Milan Malpensa Airport. It offers free secured parking and free Wi-Fi access, while a scheduled shuttle service to the airport can be requested. Hotel has a total of 39 rooms. Rooms are spacious and feature elegant parquet floors, and a large private bathroom with bath or shower. Each room is equipped with air conditioning, LCD TV, and minibar. Ristorante L'Oca Nera serves classic Italian and international dishes for dinner, and is famous for its meat specialties. Guests can start the day with a varied buffet, including local cakes. An early breakfast is also available in the bar. Hotel Villa Delle Rose is a modern building of the 20th century, surrounded by a large park. Free bicycles are available at reception, to explore the banks of River Ticino, a 25-minute ride from the property.

**Distance from competition venue: 20.6kms**

**Category:\*\*\*\***

### **Price per person per night in BB**

BB:SGL SUPPLEMENT: €37,00 SGL French SUPPLEMENT: €39,00 TWIN/DOUBLE: €56,00PP TRIPLE:€48,00PP  
QUAD: €40,00PP

### **TRANSPORTATION SERVICES INCLUDED**

#### **Hotel Services:**

Restaurant, Bar, Free private parking is available on site  
concierge service, Free bikes available

#### **In Room Services:**

Hairdryer, Bath or Shower, Room Service  
Telephone, satellite channels, FREE WIFI



# NOVARA 2016

**Hotel Europa**- Corso Felice Cavallotti, 38A, NOVARA

Completely renovated, retaining the antique elegance of the surroundings with a renewed comfort and sophistication. Located in the heart of Novara and well connected to the public transport network and motorways from which it is possible to conveniently reach various tourist and business destinations. ALL Public areas are Non-smoking. Hotel has a total of 64 rooms. The 4 star Hotel Europa was found in 1961 and was the first Hotel in Novara. Ever since our hospitality has been passed successfully on in the family business. We constantly invest in technology and elegance to guarantee our guests a comfortable and welcoming stay and a high level of service.

**Distance from competition venue: 2.3kms**

**Category:\*\*\*\***

**Price per person per night in BB**

BB: DUS SUPPLEMENT: €50,00 TWIN/DOUBLE: €88,00PP TRIPLE: €77,00PP

**City Tax of €1,00 per person per night paid locally**

**TRANSPORTATION SERVICES INCLUDED**

**Hotel Services:**

Restaurant, Bar/Lounge, Concierge, Free Parking

**In Room Services:**

FREE WIFI, Minibar, Room Service

**Hotel Victoria**- Corso della Vittoria, 101, NOVARA

Located 5 minutes' drive from Novara town centre, Hotel Victoria is 2 km from Novara Nord Train Station. It boasts air-conditioned rooms with free Wi-Fi, a restaurant with pizzeria and free on-site parking. Offering a satellite flat-screen TV, rooms at the Victoria have modern or classic-style furnishings. All come with a fridge and a private bathroom, complete with a hairdryer and free toiletries .A continental buffet breakfast is provided each morning. In summer, it can be enjoyed on the outdoor terrace. A pub with live music is also available. A shuttle service to/from Milan Malpensa Airport and Fiera Milano is available on request. The Novara Est A4 motorway exit is 5 km away.

**Distance from competition venue: 5.6kms**

**Category:\*\*\***

**Price per person per night in BB**

BB:SGL SUPPLEMENT: €37,00 DUS SUPPLEMENT: €38,00 TWIN/DOUBLE: €50,00PP TRIPLE: €44,00PP

**Price per person per night in HB**

HB:SGL SUPPLEMENT: €25,00 DUS SUPPLEMENT: €37,00 TWIN/DOUBLE: €69,00PP TRIPLE: €63,00PP

**TRANSPORTATION SERVICES INCLUDED - City Tax of €1,00 per person per night paid locally**

**Hotel Services:**

Bar, Breakfast in the Room, Restaurant, Snack Bar, Special Diet Meals (upon request) Restaurant (à la carte), FREE WIFI

**In Room Services:**

Bathtub or shower, free toiletries, hairdryer satellite channels, telephone, flat-screen TV



# NOVARA 2016

**Hotel Camelia**- Strada Provinciale per Novara, 131, CAMERI

Motel Camelia is located 1 km outside Cameri. All rooms are equipped with private bathroom, air conditioning, Free Wi-Fi, Smart TV, direct dial telephone, compartment hatch for room service, wide shower or circular whirlpool bath Jacuzzi and room's access is directly connected through the hall or through car box, for a complete privacy and a relaxing stay and offers modern-style rooms with free Wi-Fi. The property has a 24-hour desk, bar and free private parking. The hotel has a total of 61 rooms.

**Distance from competition venue: 5.3kms**

**Category:\*\*\*\***

**Price per person per night in BB**

BB: DUS SUPPLEMENT: €22,00 TWIN/DOUBLE: €59,00PP TRIPLE: €50,00PP

**TRANSPORTATION SERVICES INCLUDED**

**Hotel Services:**

FREE WIFI, FREE Parking

**In Room Services:**

free toiletries, hairdryer, satellite channels, telephone, minibar



**Hotel Residence Sogno** - Via Tazzoli, 5, NOVARA

Set in a quiet residential area of Novara, Hotel Residence Sogno is a 5-minute bus ride from the centre. It offers rooms and apartments with Sky channels and Wi-Fi access. Hotel has a total of 51 rooms. Surrounded by greenery, the Sogno features a large free car park and a restaurant offering international cuisine and both à la carte and set menu options. Accommodation at the Sogno Hotel Residence is air-conditioned and features LCD TVs and minibars. Rooms and apartments overlook the garden. Guests can catch buses right in front of the hotel to Novara Train Station and the town centre, 2 km away. The A4 motorway exit is 5 minutes away by car.

**Distance from competition venue: 4.3kms**

**Category:\*\*\***

**Price per person per night in BB**

BB: DUS SUPPLEMENT: €32,00 TWIN/DOUBLE: €56,00PP TRIPLE: €50,00PP

**Price per person per night in HB**

HB: DUS SUPPLEMENT: €32,00 TWIN/DOUBLE: €81,00PP TRIPLE: €75,00PP

**TRANSPORTATION SERVICES INCLUDED - City Tax of €1,00 per person per night paid locally**

**Hotel Services:**

Restaurant, FREE WIFI, Free Parking Telephone

**In Room Services:**

Free Toiletries, Hairdryer, Flat Screen TV,



# NOVARA 2016

## Motel Piranha - S.R. 11 Novara –Orfengo di Casalino

Newly opened Motel Piranha, designed for business travellers, is conveniently located on the main road between Novara and Vercelli, just an hour from Milan and 40 minutes from Malpensa Airport. Offering a completely new experience in hotel accommodation, the Piranha has a range of features aimed at providing you with the utmost in privacy, comfort and efficiency. Fast check-in is available 24 hours a day. Check-in from your car in the free car park and access your accommodation directly. The spacious, uniquely designed suites have been imaginatively decorated in different styles, from Oriental to Salvador Dali, providing modern, luxurious facilities including hot tubs and steam baths and lavish furniture. Comfort rooms enjoy a more sober style, still with modern furnishings and extensive facilities. A wide choice of buffet breakfast is served in the large, comfortable room next to the lobby and nearby there is a selection of restaurants where you will receive special discounts as a guest of the Piranha Motel.

**Distance from competition venue: 13.9kms**

**Category:\*\*\*\***

**Price per person per night in BB**

BB: DUS SUPPLEMENT: €31,00 TWIN/DOUBLE: €44,00PP TRIPLE(DOUBLE + 1BED: €41,00PP

### **TRANSPORTATION SERVICES INCLUDED**

#### **Hotel Services:**

FREE WIFI, FREE Parking, Bar, S telephone, Garden Area

#### **In Room Services:**

free toiletries, hairdryer, satellite channels, minibar , flat screen TV



## Albergo Ristorante Il Delfino - Corso Della Vittoria 129/A/B – NOVARA

This hotel is 4.5 km from the A4 motorway and a 5-minute drive from Novara city centre. It features free parking and a restaurant serving homemade Mediterranean cuisine. Hotel has a total of 24 rooms. Rooms at Il Delfino are air conditioned and decorated in a classic style. They include a TV, a minibar, and a bathroom with hairdryer. Some also have a balcony. An Italian breakfast is served every morning in the dining room. The family-run hotel also has a bar where snacks and drinks can be enjoyed. The bus that stops right in front of the property reaches Novara's centre and Malpensa Airport, 40 km away. Albergo Ristorante Il Delfino is 2 km from Basilica of San Gaudenzio.

**Distance from Competition Venue: 5.6kms**

**Category:\*\*\***

**Price per person per night in BB**

BB: SGL SUPPLEMENT: € 21,00 DUS SUPPLEMENT: €33,00 TWIN/DOUBLE: €48,00PP TRIPLE:€41,00PP

**Price per person per night in HB**

HB:SGL SUPPLEMENT: €22,00 DUS SUPPLEMENT: €34,00 TWIN/DOUBLE: €66,00PP TRIPLE:€60,00PP

**TRANSPORTATION SERVICES INCLUDED - City Tax of €1,00 per person per night paid locally**

#### **Hotel Services:**

Restaurant, Bar, room service, Restaurant (à la carte), elevator

#### **In Room Services:**

Paid WIFI, Newspapers, Safety deposit box, soundproof rooms



# NOVARA 2016

**Hotel Parmigiano** - Via Dei Cattaneo 4/6, NOVARA

Just 250 metres from the Basilica of Saint Gaudenzio, Hotel Parmigiano is in the historic centre of Novara. The restaurant with bar serves traditional local dishes. The hotel has a total of 40 rooms. The rooms of the Parmigiano are functional, and feature a cooling fan, and a private bathroom with shower and hairdryer. Breakfast includes homemade biscuits. Guests can relax in the TV lounge. Local rice and other specialities can be bought on site.

**Distance from competition venue: 4.1kms**

**Category:\*\*\***

**Price per person per night in BB**

BB: SGL SUPPLEMENT: €38,00 TWIN/DOUBLE: €50,00PP TRIPLE/QUAD: €44,00PP

**Price per person per night in HB**

HB: SGL SUPPLEMENT: €18,00 TWIN/DOUBLE: €73,00PP TRIPLE/QUAD: €66,00PP

**TRANSPORTATION SERVICES INCLUDED -City Tax of €1,00 per person per night paid locally**

**Hotel Services:**

FREE WIFI, Parking, restaurant, bar minibar

**In Room Services:**

Hairdryer, telephone



**Residence Matteotti** – Largo Buscaglia 11/A, NOVARA

The building is located 100 meters from the train station, a hundred meters from the historic center and the main monuments of the city of Novara.

Residence Matteotti is composed of 31 independent apartments with kitchenettes, furnished and equipped, spread over three floors and accessible by lift.

It has air conditioning, soundproofing, telephone, TV with Mediaset Premium service, complimentary wireless internet access and free parking.

**Distance from competition venue: 3.2kms**

**Category:\*\*\***

**Price per person per night in BB**

BB: SGL SUPPLEMENT: €31,00 DUS SUPPLEMENT: €44,00 TWIN/DOUBLE: €50,00PP TRIPLE:€48,00PP

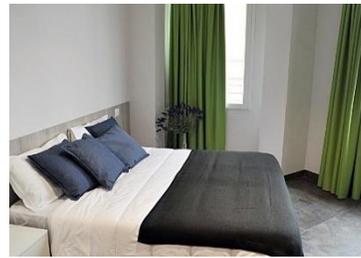
**TRANSPORTATION SERVICES INCLUDED -City Tax of €1,00 per person per night paid locally**

**Hotel Services:**

Free WIFI, Parking

**In Room Services:**

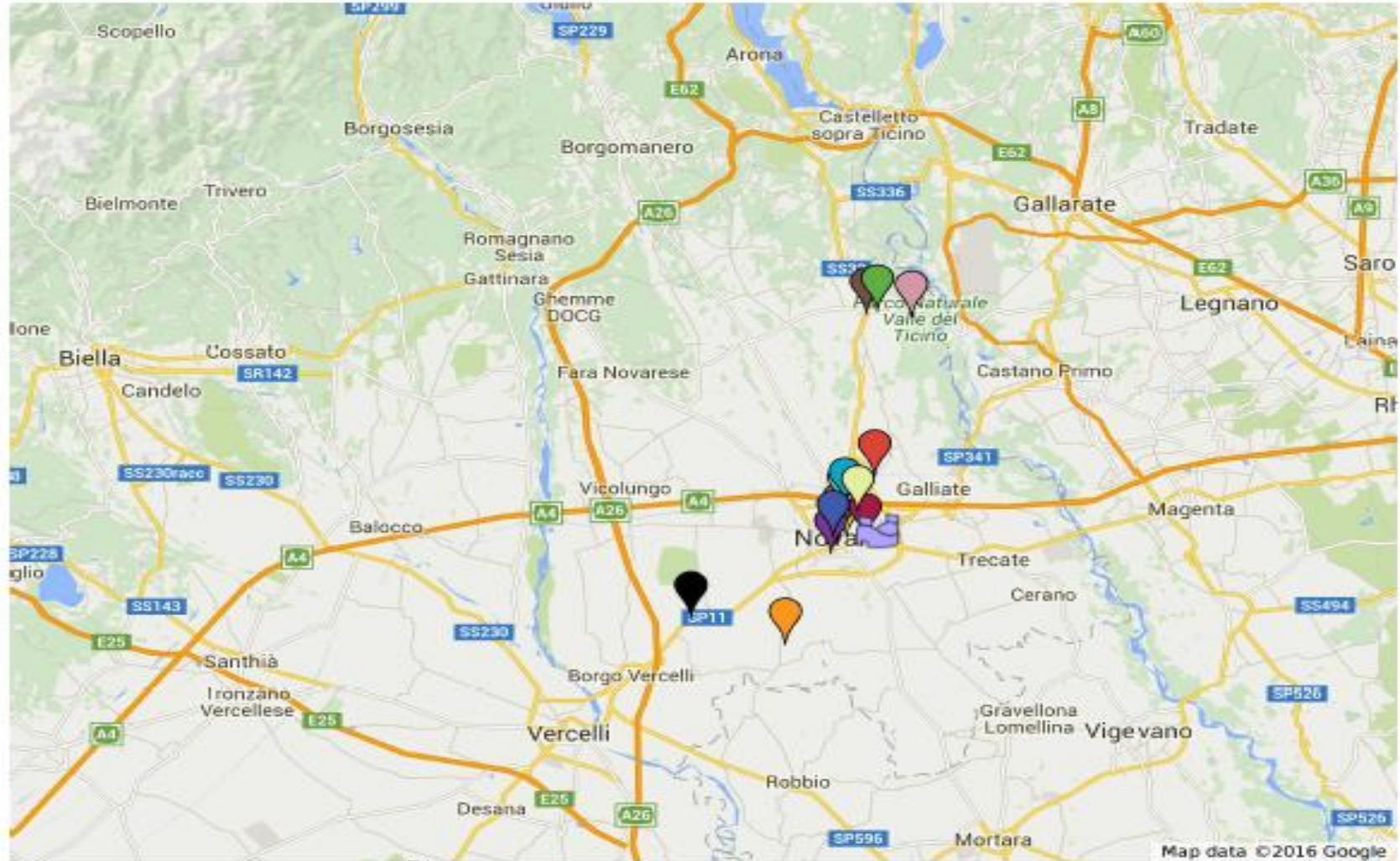
Self Controlled Thermostat, Telephone



# NOVARA 2016- HOTEL MAP

Livello senza titolo

-  Albergo Europa
-  Aer Hotel Malpensa
-  Albergo Italia
-  Albergo Ristorante Il Delfino
- 
- Albergo Ristorante Parmigiano**
-  Hotel La Bussola
-  Hotel La Cupola
-  Hotel Motel Camelia
- 
- Hotel Novarello Resort & Spa\*\*\*\***
-  Hotel Oleggio
-  Hotel Residence Sogno
-  Hotel Victoria
- 
- Hotel Villa delle Rose Malpensa - Novara**
-  Motel Piranha
-  Residence Matteotti
- 
- Impianto Sportivo Comunale del Terdoppio**



# NOVARA 2016 – Accommodation Info

## **Accommodations Services INCLUDE**

Use of the common hotel facilities; Transportation as per the Transportation paragraph listed below; Novara2016 Information Desk.

Half-board treatment- where foreseen (Breakfast: European-American style; Dinner or lunch: 2 first course dishes, 2 second course dishes, side dishes, fruit and dessert, water).

All Prices listed are per person in double/twin occupancy per night and single/dus supplement . Local City Tax is not included

## **Meal information**

Breakfast hours 6.00am - 9.00am

Lunch hours 12.00am - 2.00pm

Dinner hours 7.00pm - 10.30pm

Meals will be served Buffet style.

## **Transportation\***

This service will include:

Transfer to/from Milano Airports or Train Stations and Official Team Hotels.

Transfer to/from Official Team Hotels and Competition Venue. Transfer to/from Official Team Hotels and Opening and Closing Ceremony.

## **Accommodations Services DO NOT INCLUDE**

Private use of hotel facilities (meeting spaces, medical center, restaurant). Requests will be assessed individually and quoted and are subject to availability.

**(\*)Teams that do not select the Official Hotels will not have right for this service.**



# NOVARA 2016 – Accommodation Info

## ACCOMMODATION ELIGIBILITY

Teams: Available for athletes and Team support staff representing the National Federation.

## ROOM ARRANGEMENTS

Single Rooms (SGL): Single occupancy; one guest will be allocated in one room with one single bed (limited availability)

Double Single Use (DUS): Single occupancy; one guest will be allocated in one room with one king bed.

Twin Sharing Rooms (TWN): Double occupancy; two guests will be allocated in one room with two separate beds.

Double Rooms (DBL): Double occupancy; two guests will be allocated in one room with one king size bed.

Triple Rooms (TRP): Triple occupancy: three guests will be allocated in one room with three single beds

Quadruple Rooms (QUAD). Quadruple occupancy: four guests will be allocated in one room with four single beds

## CHECK IN & CHECK OUT

Official check-in time: 2:00pm. Official checkout time: 11am. Early check-in or late checkout is subject to availability and requests should be forwarded to Novara2016 Event Services Department in advance.

# NOVARA 2016- Terms and Conditions

## RESERVATION PROCEDURES

Accommodation Requests must be sent to Novara2016 Event Services Department as per the following:

**18 March 2016** - First, not binding, request. You will have the priority on the hotel chosen and the number of rooms requested. **Hotels are reserved on a first come first served basis.**

**15 April 2016** - Finalization of the accommodation request. By this date, the accommodation department will have processed your request and you will be sent a detailed Reservation Breakdown to be signed and sent back to Novara2016 Event Services Department together with a detailed invoice for the payment.

**15 July 2016** – Finalization of the accommodation booking.

**10 September 2016**- Clients are required to forward the final rooming list with all names of participants.

## PAYMENTS

**By 25 APRIL 2016** - 50% advance payment of the total amount on the detailed invoice is required.

**By 30 July 2016** - Balance of the total accommodation amount is due.

# NOVARA 2016 – Terms and Conditions

## CANCELLATION POLICY

All cancellations must be done in writing.

No fee will be charged for any cancellations or amendments until 15<sup>th</sup> of April 2016.

No cancellation fee will be applicable until the 30<sup>th</sup> of July 2016 if the cancellations are not exceeding 20% of the total room nights due.

After 30 July 2016 full or partial room cancellations (including no-shows and date amendments) will be subject to a cancellation fee equal to 100% of the total room rate per night.

The above-mentioned percentages of cancellations are applicable ONLY in the specific periods and are not allowed to be carried forward or summed up.

## FORM OF PAYMENT ACCEPTED

Payments can be made using wire or bank transfer (after bank fees) or credit card. Additional Fees will be applied for credit card payments. More information will be provided at the time of booking.

# NOVARA 2016- General terms and conditions

## GENERAL TERMS AND CONDITIONS

Novara2016 Event Services Department will not accept any liability of whatever nature for the act, omissions or default, whether negligent or otherwise, of any third party suppliers such as airlines, coach operators, shipping companies, hoteliers or other persons providing services in connection with your accommodation package over which we have no direct control. We do not accept liability in contract or in fault for any injury, damage, loss, delay, Additional expenses or inconvenience caused directly or indirectly by force majeure or other events which are beyond our control, or which are not preventable by reasonable diligence on our part including, but not limited to war, civil disturbance, fire, floods, unusually severe weather conditions, acts of God, acts of government or any other authorities, accidents to or failure of equipment or machinery or industrial action. Novara2016 Event Services Department reserves the right to cancel or change any accommodation. Package or service without notice at any time. In the event of cancellation or change, Novara2016 Event Services Department will offer alternative arrangements. Novara2016 Event Services Department will not be liable for any loss or damage sustained because of delays or inconvenience that might be experienced during your stay.

# SEE YOU IN NOVARA!

E-mail contact: [novara2016@thekeygroup.eu](mailto:novara2016@thekeygroup.eu)



## ROLLER ARTISTIC SKATING WORLD CHAMPIONSHIP